



ANDREWS COUNTY
HEALTH DEPARTMENT

Andrews County Health Department
208 NW 2nd Street
Andrews, TX 79714
(432) 524-1434

Things to Bring

Now that you have applied for Primary Health Care, we want you to get your benefits as soon as possible. Please use the check list below to make sure you bring everything you need to the appointment.

We need identification for everyone in your home:

You can use your driver's license, birth certificate, INS documents.

Household's monthly income for everyone in the home:

Letter from your employer, award letters, 2 pay stubs within the last 60 days. If self-employed income tax records for the past year and/or current ledger for the past 30 days.

Your Home Address:

Provide a utility bill with your name, current date and address, current voter registration card, Medicaid card or letter mailed to you with your name and current date.

→ After you complete the application, please call the **Health Department 432-524-1434** for your appointment.

Andrews County Health Department has a grievance process for all clients to follow if they are not satisfied with the care, they received or feel that they have been discriminated against, treated inappropriately or unfairly.

It is the policy of Andrews County Health Department to address any complaints coming from the client and/or the client's family in order to identify problems and make the necessary changes.

A copy of the procedure for placing a complaint is posted on the temporary wall as you walk in the front door of the Health Department at (208 NW 2nd St.). You are welcome to pick up a copy of the procedures located on the same wall, if desired.

"We do not discriminate against any person on the basis of race, color, national origin, sex, age, religion or disability in our program and services"